

Selection of patient survey results 2011/12 | Crawley

Indicator: **Ease of getting through to someone at GP surgery on the phone - Easy (total)**

PracCode	Practice		National	PCT	Crawley	*
H82088	Bewbush Medical Centre	59.6%	78.0%	76.7%	72.8%	▼ ▼ ▼
H82047	Bridge Medical Centre	74.5%	78.0%	76.7%	72.8%	▼ ▼ ▲
H82098	Coachmans Medical Practice	83.1%	78.0%	76.7%	72.8%	▲ ▲ ▲
Y02531	Crawley Health Centre	69.5%	78.0%	76.7%	72.8%	▼ ▼ ▼
H82053	Furnace Green Medical Practice	85.8%	78.0%	76.7%	72.8%	▲ ▲ ▲
H82033	Gossops Green Medical Ctr	58.0%	78.0%	76.7%	72.8%	▼ ▼ ▼
H82050	Ifield Medical Practice	84.2%	78.0%	76.7%	72.8%	▲ ▲ ▲
Y00351	Langley Corner Surgery	65.4%	78.0%	76.7%	72.8%	▼ ▼ ▼
H82012	Leacroft Medical Practice	62.8%	78.0%	76.7%	72.8%	▼ ▼ ▼
H82052	Pound Hill Medical Group	72.6%	78.0%	76.7%	72.8%	▼ ▼ ▼
H82026	Saxonbrook Medical Centre	64.2%	78.0%	76.7%	72.8%	▼ ▼ ▼
H82064	Southgate Surgery	63.3%	78.0%	76.7%	72.8%	▼ ▼ ▼
H82025	Woodlands&Clerklands Partnership	87.4%	78.0%	76.7%	72.8%	▲ ▲ ▲

Indicator: **Helpfulness of receptionists at GP surgery - Helpful (total)**

PracCode	Practice		National	PCT	Crawley	
H82088	Bewbush Medical Centre	88.5%	89.1%	89.0%	82.2%	▼ ▼ ▲
H82047	Bridge Medical Centre	83.3%	89.1%	89.0%	82.2%	▼ ▼ ▲
H82098	Coachmans Medical Practice	87.5%	89.1%	89.0%	82.2%	▼ ▼ ▲
Y02531	Crawley Health Centre	91.5%	89.1%	89.0%	82.2%	▲ ▲ ▲
H82053	Furnace Green Medical Practice	82.6%	89.1%	89.0%	82.2%	▼ ▼ ▲
H82033	Gossops Green Medical Ctr	80.4%	89.1%	89.0%	82.2%	▼ ▼ ▲
H82050	Ifield Medical Practice	84.5%	89.1%	89.0%	82.2%	▼ ▼ ▲
Y00351	Langley Corner Surgery	79.8%	89.1%	89.0%	82.2%	▼ ▼ ▼
H82012	Leacroft Medical Practice	88.3%	89.1%	89.0%	82.2%	▼ ▼ ▲
H82052	Pound Hill Medical Group	82.5%	89.1%	89.0%	82.2%	▼ ▼ ▲
H82026	Saxonbrook Medical Centre	73.1%	89.1%	89.0%	82.2%	▼ ▼ ▲
H82064	Southgate Surgery	91.0%	89.1%	89.0%	82.2%	▲ ▲ ▲
H82025	Woodlands&Clerklands Partnership	76.1%	89.1%	89.0%	82.2%	▼ ▼ ▼

Indicator: **Frequency of seeing preferred GP - always, almost always or a lot of the time (total)**

PracCode	Practice		National	PCT	Crawley	
H82088	Bewbush Medical Centre	49.9%	65.3%	64.0%	36.5%	▼ ▼ ▲
H82047	Bridge Medical Centre	20.3%	65.3%	64.0%	36.5%	▼ ▼ ▼
H82098	Coachmans Medical Practice	43.4%	65.3%	64.0%	36.5%	▼ ▼ ▲
Y02531	Crawley Health Centre	-1591.7%	65.3%	64.0%	36.5%	▼ ▼ ▼
H82053	Furnace Green Medical Practice	50.6%	65.3%	64.0%	36.5%	▼ ▼ ▲
H82033	Gossops Green Medical Ctr	34.4%	65.3%	64.0%	36.5%	▼ ▼ ▼
H82050	Ifield Medical Practice	66.1%	65.3%	64.0%	36.5%	▲ ▲ ▲
Y00351	Langley Corner Surgery	44.4%	65.3%	64.0%	36.5%	▼ ▼ ▲
H82012	Leacroft Medical Practice	33.1%	65.3%	64.0%	36.5%	▼ ▼ ▼
H82052	Pound Hill Medical Group	57.2%	65.3%	64.0%	36.5%	▼ ▼ ▲
H82026	Saxonbrook Medical Centre	42.5%	65.3%	64.0%	36.5%	▼ ▼ ▲
H82064	Southgate Surgery	56.8%	65.3%	64.0%	36.5%	▼ ▼ ▲
H82025	Woodlands&Clerklands Partnership	43.7%	65.3%	64.0%	36.5%	▼ ▼ ▲

Indicator: **Able to get an appointment to see or speak to someone - Yes (total)**

PracCode	Practice		National	PCT	Crawley	
H82088	Bewbush Medical Centre	84.0%	87.6%	89.6%	83.8%	▼ ▼ ▲
H82047	Bridge Medical Centre	83.9%	87.6%	89.6%	83.8%	▼ ▼ ▲
H82098	Coachmans Medical Practice	91.2%	87.6%	89.6%	83.8%	▲ ▲ ▲
Y02531	Crawley Health Centre	81.5%	87.6%	89.6%	83.8%	▼ ▼ ▼
H82053	Furnace Green Medical Practice	82.2%	87.6%	89.6%	83.8%	▼ ▼ ▼
H82033	Gossops Green Medical Ctr	75.2%	87.6%	89.6%	83.8%	▼ ▼ ▼
H82050	Ifield Medical Practice	75.0%	87.6%	89.6%	83.8%	▼ ▼ ▼
Y00351	Langley Corner Surgery	85.2%	87.6%	89.6%	83.8%	▼ ▼ ▲
H82012	Leacroft Medical Practice	80.6%	87.6%	89.6%	83.8%	▼ ▼ ▼
H82052	Pound Hill Medical Group	85.1%	87.6%	89.6%	83.8%	▼ ▼ ▲
H82026	Saxonbrook Medical Centre	85.3%	87.6%	89.6%	83.8%	▼ ▼ ▲
H82064	Southgate Surgery	91.7%	87.6%	89.6%	83.8%	▲ ▲ ▲
H82025	Woodlands&Clerklands Partnership	84.9%	87.6%	89.6%	83.8%	▼ ▼ ▲

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Indicator: Convenience of appointment - Convenient (total)

PracCode	Practice		National	PCT	Crawley	*
H82088	Bewbush Medical Centre	90.7%	93.3%	93.4%	89.0%	▼ ▼ ▲
H82047	Bridge Medical Centre	84.2%	93.3%	93.4%	89.0%	▼ ▼ ▼
H82098	Coachmans Medical Practice	94.4%	93.3%	93.4%	89.0%	▲ ▲ ▲
Y02531	Crawley Health Centre	92.8%	93.3%	93.4%	89.0%	▼ ▼ ▲
H82053	Furnace Green Medical Practice	87.8%	93.3%	93.4%	89.0%	▼ ▼ ▼
H82033	Gossops Green Medical Ctr	91.8%	93.3%	93.4%	89.0%	▼ ▼ ▲
H82050	Ifield Medical Practice	92.5%	93.3%	93.4%	89.0%	▼ ▼ ▲
Y00351	Langley Corner Surgery	82.2%	93.3%	93.4%	89.0%	▼ ▼ ▼
H82012	Leacroft Medical Practice	86.6%	93.3%	93.4%	89.0%	▼ ▼ ▼
H82052	Pound Hill Medical Group	89.8%	93.3%	93.4%	89.0%	▼ ▼ ▲
H82026	Saxonbrook Medical Centre	86.8%	93.3%	93.4%	89.0%	▼ ▼ ▼
H82064	Southgate Surgery	92.9%	93.3%	93.4%	89.0%	▼ ▼ ▲
H82025	Woodlands&Clerklands Partnership	91.1%	93.3%	93.4%	89.0%	▼ ▼ ▲

Indicator: Overall experience of making an appointment - Good (total)

PracCode	Practice		National	PCT	Crawley	
H82088	Bewbush Medical Centre	78.9%	79.1%	79.1%	70.9%	▼ ▼ ▲
H82047	Bridge Medical Centre	61.4%	79.1%	79.1%	70.9%	▼ ▼ ▼
H82098	Coachmans Medical Practice	81.6%	79.1%	79.1%	70.9%	▲ ▲ ▲
Y02531	Crawley Health Centre	77.8%	79.1%	79.1%	70.9%	▼ ▼ ▲
H82053	Furnace Green Medical Practice	80.1%	79.1%	79.1%	70.9%	▲ ▲ ▲
H82033	Gossops Green Medical Ctr	54.1%	79.1%	79.1%	70.9%	▼ ▼ ▼
H82050	Ifield Medical Practice	76.2%	79.1%	79.1%	70.9%	▼ ▼ ▲
Y00351	Langley Corner Surgery	64.3%	79.1%	79.1%	70.9%	▼ ▼ ▼
H82012	Leacroft Medical Practice	67.0%	79.1%	79.1%	70.9%	▼ ▼ ▼
H82052	Pound Hill Medical Group	71.0%	79.1%	79.1%	70.9%	▼ ▼ ▲
H82026	Saxonbrook Medical Centre	64.9%	79.1%	79.1%	70.9%	▼ ▼ ▼
H82064	Southgate Surgery	80.3%	79.1%	79.1%	70.9%	▲ ▲ ▲
H82025	Woodlands&Clerklands Partnership	74.5%	79.1%	79.1%	70.9%	▼ ▼ ▲

Indicator: Rating of GP giving you enough time - Good (total)

PracCode	Practice		National	PCT	Crawley	
H82088	Bewbush Medical Centre	75.6%	86.6%	87.5%	81.1%	▼ ▼ ▼
H82047	Bridge Medical Centre	75.2%	86.6%	87.5%	81.1%	▼ ▼ ▼
H82098	Coachmans Medical Practice	91.6%	86.6%	87.5%	81.1%	▲ ▲ ▲
Y02531	Crawley Health Centre	70.4%	86.6%	87.5%	81.1%	▼ ▼ ▼
H82053	Furnace Green Medical Practice	89.6%	86.6%	87.5%	81.1%	▲ ▲ ▲
H82033	Gossops Green Medical Ctr	79.4%	86.6%	87.5%	81.1%	▼ ▼ ▼
H82050	Ifield Medical Practice	80.5%	86.6%	87.5%	81.1%	▼ ▼ ▼
Y00351	Langley Corner Surgery	81.4%	86.6%	87.5%	81.1%	▼ ▼ ▲
H82012	Leacroft Medical Practice	86.7%	86.6%	87.5%	81.1%	▲ ▼ ▲
H82052	Pound Hill Medical Group	75.4%	86.6%	87.5%	81.1%	▼ ▼ ▼
H82026	Saxonbrook Medical Centre	80.8%	86.6%	87.5%	81.1%	▼ ▼ ▼
H82064	Southgate Surgery	85.4%	86.6%	87.5%	81.1%	▼ ▼ ▲
H82025	Woodlands&Clerklands Partnership	79.5%	86.6%	87.5%	81.1%	▼ ▼ ▼

Indicator: Rating of GP listening to you - Good (total)

PracCode	Practice		National	PCT	Crawley	
H82088	Bewbush Medical Centre	78.4%	88.1%	89.1%	83.7%	▼ ▼ ▼
H82047	Bridge Medical Centre	75.2%	88.1%	89.1%	83.7%	▼ ▼ ▼
H82098	Coachmans Medical Practice	92.4%	88.1%	89.1%	83.7%	▲ ▲ ▲
Y02531	Crawley Health Centre	82.6%	88.1%	89.1%	83.7%	▼ ▼ ▼
H82053	Furnace Green Medical Practice	90.7%	88.1%	89.1%	83.7%	▲ ▲ ▲
H82033	Gossops Green Medical Ctr	87.0%	88.1%	89.1%	83.7%	▼ ▼ ▲
H82050	Ifield Medical Practice	77.8%	88.1%	89.1%	83.7%	▼ ▼ ▼
Y00351	Langley Corner Surgery	88.5%	88.1%	89.1%	83.7%	▲ ▼ ▲
H82012	Leacroft Medical Practice	85.6%	88.1%	89.1%	83.7%	▼ ▼ ▼
H82052	Pound Hill Medical Group	80.2%	88.1%	89.1%	83.7%	▼ ▼ ▼
H82026	Saxonbrook Medical Centre	80.9%	88.1%	89.1%	83.7%	▼ ▼ ▼
H82064	Southgate Surgery	86.7%	88.1%	89.1%	83.7%	▼ ▼ ▲
H82025	Woodlands&Clerklands Partnership	85.7%	88.1%	89.1%	83.7%	▼ ▼ ▲

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Indicator: Rating of GP explaining tests and treatments - Good (total)

PracCode	Practice		National	PCT	Crawley	*
H82088	Bewbush Medical Centre	80.7%	83.2%	83.4%	76.8%	▼ ▼ ▲
H82047	Bridge Medical Centre	74.4%	83.2%	83.4%	76.8%	▼ ▼ ▼
H82098	Coachmans Medical Practice	86.8%	83.2%	83.4%	76.8%	▲ ▲ ▲
Y02531	Crawley Health Centre	66.9%	83.2%	83.4%	76.8%	▼ ▼ ▼
H82053	Furnace Green Medical Practice	86.8%	83.2%	83.4%	76.8%	▲ ▲ ▲
H82033	Gossops Green Medical Ctr	79.8%	83.2%	83.4%	76.8%	▼ ▼ ▲
H82050	Ifield Medical Practice	71.6%	83.2%	83.4%	76.8%	▼ ▼ ▼
Y00351	Langley Corner Surgery	77.2%	83.2%	83.4%	76.8%	▼ ▼ ▲
H82012	Leacroft Medical Practice	79.0%	83.2%	83.4%	76.8%	▼ ▼ ▲
H82052	Pound Hill Medical Group	70.6%	83.2%	83.4%	76.8%	▼ ▼ ▼
H82026	Saxonbrook Medical Centre	75.2%	83.2%	83.4%	76.8%	▼ ▼ ▼
H82064	Southgate Surgery	74.3%	83.2%	83.4%	76.8%	▼ ▼ ▼
H82025	Woodlands&Clerklands Partnership	75.6%	83.2%	83.4%	76.8%	▼ ▼ ▼

Indicator: Rating of GP involving you in decisions about your care - Good (total)

PracCode	Practice		National	PCT	Crawley	
H82088	Bewbush Medical Centre	65.2%	76.0%	76.0%	69.3%	▼ ▼ ▼
H82047	Bridge Medical Centre	63.9%	76.0%	76.0%	69.3%	▼ ▼ ▼
H82098	Coachmans Medical Practice	78.1%	76.0%	76.0%	69.3%	▲ ▲ ▲
Y02531	Crawley Health Centre	64.8%	76.0%	76.0%	69.3%	▼ ▼ ▼
H82053	Furnace Green Medical Practice	85.4%	76.0%	76.0%	69.3%	▲ ▲ ▲
H82033	Gossops Green Medical Ctr	64.9%	76.0%	76.0%	69.3%	▼ ▼ ▼
H82050	Ifield Medical Practice	66.3%	76.0%	76.0%	69.3%	▼ ▼ ▼
Y00351	Langley Corner Surgery	65.8%	76.0%	76.0%	69.3%	▼ ▼ ▼
H82012	Leacroft Medical Practice	72.0%	76.0%	76.0%	69.3%	▼ ▼ ▲
H82052	Pound Hill Medical Group	68.0%	76.0%	76.0%	69.3%	▼ ▼ ▼
H82026	Saxonbrook Medical Centre	70.5%	76.0%	76.0%	69.3%	▼ ▼ ▲
H82064	Southgate Surgery	66.4%	76.0%	76.0%	69.3%	▼ ▼ ▼
H82025	Woodlands&Clerklands Partnership	68.1%	76.0%	76.0%	69.3%	▼ ▼ ▼

Indicator: Rating of GP treating you with care and concern - Good (total)

PracCode	Practice		National	PCT	Crawley	
H82088	Bewbush Medical Centre	74.9%	83.7%	84.7%	78.0%	▼ ▼ ▼
H82047	Bridge Medical Centre	71.7%	83.7%	84.7%	78.0%	▼ ▼ ▼
H82098	Coachmans Medical Practice	85.3%	83.7%	84.7%	78.0%	▲ ▲ ▲
Y02531	Crawley Health Centre	66.0%	83.7%	84.7%	78.0%	▼ ▼ ▼
H82053	Furnace Green Medical Practice	89.8%	83.7%	84.7%	78.0%	▲ ▲ ▲
H82033	Gossops Green Medical Ctr	79.4%	83.7%	84.7%	78.0%	▼ ▼ ▲
H82050	Ifield Medical Practice	74.2%	83.7%	84.7%	78.0%	▼ ▼ ▼
Y00351	Langley Corner Surgery	80.4%	83.7%	84.7%	78.0%	▼ ▼ ▲
H82012	Leacroft Medical Practice	82.0%	83.7%	84.7%	78.0%	▼ ▼ ▲
H82052	Pound Hill Medical Group	67.6%	83.7%	84.7%	78.0%	▼ ▼ ▼
H82026	Saxonbrook Medical Centre	74.1%	83.7%	84.7%	78.0%	▼ ▼ ▼
H82064	Southgate Surgery	82.0%	83.7%	84.7%	78.0%	▼ ▼ ▲
H82025	Woodlands&Clerklands Partnership	84.7%	83.7%	84.7%	78.0%	▲ ▲ ▲

Indicator: Confidence and trust in GP - Yes (total)

PracCode	Practice		National	PCT	Crawley	
H82088	Bewbush Medical Centre	91.8%	93.0%	93.6%	90.2%	▼ ▼ ▲
H82047	Bridge Medical Centre	85.8%	93.0%	93.6%	90.2%	▼ ▼ ▼
H82098	Coachmans Medical Practice	92.8%	93.0%	93.6%	90.2%	▼ ▼ ▲
Y02531	Crawley Health Centre	72.2%	93.0%	93.6%	90.2%	▼ ▼ ▼
H82053	Furnace Green Medical Practice	93.1%	93.0%	93.6%	90.2%	▲ ▼ ▲
H82033	Gossops Green Medical Ctr	95.0%	93.0%	93.6%	90.2%	▲ ▲ ▲
H82050	Ifield Medical Practice	86.2%	93.0%	93.6%	90.2%	▼ ▼ ▼
Y00351	Langley Corner Surgery	88.1%	93.0%	93.6%	90.2%	▼ ▼ ▼
H82012	Leacroft Medical Practice	92.5%	93.0%	93.6%	90.2%	▼ ▼ ▲
H82052	Pound Hill Medical Group	89.5%	93.0%	93.6%	90.2%	▼ ▼ ▼
H82026	Saxonbrook Medical Centre	87.2%	93.0%	93.6%	90.2%	▼ ▼ ▼
H82064	Southgate Surgery	93.2%	93.0%	93.6%	90.2%	▲ ▼ ▲
H82025	Woodlands&Clerklands Partnership	93.7%	93.0%	93.6%	90.2%	▲ ▲ ▲

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Indicator: Rating of nurse giving you enough time - Good (total)

PracCode	Practice		National	PCT	Crawley	*
H82088	Bewbush Medical Centre	75.0%	81.2%	81.8%	79.1%	▼ ▼ ▼
H82047	Bridge Medical Centre	77.4%	81.2%	81.8%	79.1%	▼ ▼ ▼
H82098	Coachmans Medical Practice	81.5%	81.2%	81.8%	79.1%	▲ ▼ ▲
Y02531	Crawley Health Centre	57.2%	81.2%	81.8%	79.1%	▼ ▼ ▼
H82053	Furnace Green Medical Practice	74.2%	81.2%	81.8%	79.1%	▼ ▼ ▼
H82033	Gossops Green Medical Ctr	84.9%	81.2%	81.8%	79.1%	▲ ▲ ▲
H82050	Ifield Medical Practice	81.8%	81.2%	81.8%	79.1%	▲ ▼ ▲
Y00351	Langley Corner Surgery	82.2%	81.2%	81.8%	79.1%	▲ ▲ ▲
H82012	Leacroft Medical Practice	74.4%	81.2%	81.8%	79.1%	▼ ▼ ▼
H82052	Pound Hill Medical Group	76.9%	81.2%	81.8%	79.1%	▼ ▼ ▼
H82026	Saxonbrook Medical Centre	79.8%	81.2%	81.8%	79.1%	▼ ▼ ▲
H82064	Southgate Surgery	74.2%	81.2%	81.8%	79.1%	▼ ▼ ▼
H82025	Woodlands&Clerklands Partnership	84.6%	81.2%	81.8%	79.1%	▲ ▲ ▲

Indicator: Rating of nurse listening to you - Good (total)

PracCode	Practice		National	PCT	Crawley	
H82088	Bewbush Medical Centre	78.2%	80.1%	79.8%	78.6%	▼ ▼ ▼
H82047	Bridge Medical Centre	77.0%	80.1%	79.8%	78.6%	▼ ▼ ▼
H82098	Coachmans Medical Practice	83.8%	80.1%	79.8%	78.6%	▲ ▲ ▲
Y02531	Crawley Health Centre	57.8%	80.1%	79.8%	78.6%	▼ ▼ ▼
H82053	Furnace Green Medical Practice	73.9%	80.1%	79.8%	78.6%	▼ ▼ ▼
H82033	Gossops Green Medical Ctr	83.2%	80.1%	79.8%	78.6%	▲ ▲ ▲
H82050	Ifield Medical Practice	78.7%	80.1%	79.8%	78.6%	▼ ▼ ▲
Y00351	Langley Corner Surgery	82.5%	80.1%	79.8%	78.6%	▲ ▲ ▲
H82012	Leacroft Medical Practice	72.6%	80.1%	79.8%	78.6%	▼ ▼ ▼
H82052	Pound Hill Medical Group	74.8%	80.1%	79.8%	78.6%	▼ ▼ ▼
H82026	Saxonbrook Medical Centre	79.7%	80.1%	79.8%	78.6%	▼ ▼ ▲
H82064	Southgate Surgery	74.9%	80.1%	79.8%	78.6%	▼ ▼ ▼
H82025	Woodlands&Clerklands Partnership	84.7%	80.1%	79.8%	78.6%	▲ ▲ ▲

Indicator: Rating of nurse explaining tests and treatments - Good (total)

PracCode	Practice		National	PCT	Crawley	
H82088	Bewbush Medical Centre	73.2%	78.0%	77.3%	76.6%	▼ ▼ ▼
H82047	Bridge Medical Centre	76.4%	78.0%	77.3%	76.6%	▼ ▼ ▼
H82098	Coachmans Medical Practice	84.0%	78.0%	77.3%	76.6%	▲ ▲ ▲
Y02531	Crawley Health Centre	55.0%	78.0%	77.3%	76.6%	▼ ▼ ▼
H82053	Furnace Green Medical Practice	69.7%	78.0%	77.3%	76.6%	▼ ▼ ▼
H82033	Gossops Green Medical Ctr	75.9%	78.0%	77.3%	76.6%	▼ ▼ ▼
H82050	Ifield Medical Practice	78.5%	78.0%	77.3%	76.6%	▲ ▲ ▲
Y00351	Langley Corner Surgery	81.4%	78.0%	77.3%	76.6%	▲ ▲ ▲
H82012	Leacroft Medical Practice	69.9%	78.0%	77.3%	76.6%	▼ ▼ ▼
H82052	Pound Hill Medical Group	76.3%	78.0%	77.3%	76.6%	▼ ▼ ▼
H82026	Saxonbrook Medical Centre	78.5%	78.0%	77.3%	76.6%	▲ ▲ ▲
H82064	Southgate Surgery	76.3%	78.0%	77.3%	76.6%	▼ ▼ ▼
H82025	Woodlands&Clerklands Partnership	77.7%	78.0%	77.3%	76.6%	▼ ▲ ▲

Indicator: Rating of nurse involving you in decisions about your care - Good (total)

PracCode	Practice		National	PCT	Crawley	
H82088	Bewbush Medical Centre	72.4%	68.0%	65.3%	65.9%	▲ ▲ ▲
H82047	Bridge Medical Centre	67.9%	68.0%	65.3%	65.9%	▼ ▲ ▲
H82098	Coachmans Medical Practice	75.0%	68.0%	65.3%	65.9%	▲ ▲ ▲
Y02531	Crawley Health Centre	50.3%	68.0%	65.3%	65.9%	▼ ▼ ▼
H82053	Furnace Green Medical Practice	57.8%	68.0%	65.3%	65.9%	▼ ▼ ▼
H82033	Gossops Green Medical Ctr	71.2%	68.0%	65.3%	65.9%	▲ ▲ ▲
H82050	Ifield Medical Practice	66.0%	68.0%	65.3%	65.9%	▼ ▲ ▲
Y00351	Langley Corner Surgery	66.2%	68.0%	65.3%	65.9%	▼ ▲ ▲
H82012	Leacroft Medical Practice	65.5%	68.0%	65.3%	65.9%	▼ ▲ ▼
H82052	Pound Hill Medical Group	62.0%	68.0%	65.3%	65.9%	▼ ▼ ▼
H82026	Saxonbrook Medical Centre	59.3%	68.0%	65.3%	65.9%	▼ ▼ ▼
H82064	Southgate Surgery	68.5%	68.0%	65.3%	65.9%	▲ ▲ ▲
H82025	Woodlands&Clerklands Partnership	68.1%	68.0%	65.3%	65.9%	▲ ▲ ▲

Selection of patient survey results 2011/12 | Crawley

Indicator: Rating of nurse treating you with care and concern - Good (total)

PracCode	Practice		National	PCT	Crawley	*
H82088	Bewbush Medical Centre	79.4%	79.0%	79.1%	76.7%	▲ ▲ ▲
H82047	Bridge Medical Centre	72.4%	79.0%	79.1%	76.7%	▼ ▼ ▼
H82098	Coachmans Medical Practice	82.8%	79.0%	79.1%	76.7%	▲ ▲ ▲
Y02531	Crawley Health Centre	55.0%	79.0%	79.1%	76.7%	▼ ▼ ▼
H82053	Furnace Green Medical Practice	74.2%	79.0%	79.1%	76.7%	▼ ▼ ▼
H82033	Gossops Green Medical Ctr	77.9%	79.0%	79.1%	76.7%	▼ ▼ ▲
H82050	Ifield Medical Practice	75.6%	79.0%	79.1%	76.7%	▼ ▼ ▼
Y00351	Langley Corner Surgery	81.0%	79.0%	79.1%	76.7%	▲ ▲ ▲
H82012	Leacroft Medical Practice	73.3%	79.0%	79.1%	76.7%	▼ ▼ ▼
H82052	Pound Hill Medical Group	74.5%	79.0%	79.1%	76.7%	▼ ▼ ▼
H82026	Saxonbrook Medical Centre	75.3%	79.0%	79.1%	76.7%	▼ ▼ ▼
H82064	Southgate Surgery	74.8%	79.0%	79.1%	76.7%	▼ ▼ ▼
H82025	Woodlands&Clerklands Partnership	81.8%	79.0%	79.1%	76.7%	▲ ▲ ▲

Indicator: Confidence and trust in nurse - Yes (total)

PracCode	Practice		National	PCT	Crawley	
H82088	Bewbush Medical Centre	79.1%	86.5%	87.4%	83.7%	▼ ▼ ▼
H82047	Bridge Medical Centre	88.3%	86.5%	87.4%	83.7%	▲ ▲ ▲
H82098	Coachmans Medical Practice	86.9%	86.5%	87.4%	83.7%	▲ ▼ ▲
Y02531	Crawley Health Centre	57.0%	86.5%	87.4%	83.7%	▼ ▼ ▼
H82053	Furnace Green Medical Practice	79.8%	86.5%	87.4%	83.7%	▼ ▼ ▼
H82033	Gossops Green Medical Ctr	88.0%	86.5%	87.4%	83.7%	▲ ▲ ▲
H82050	Ifield Medical Practice	81.9%	86.5%	87.4%	83.7%	▼ ▼ ▼
Y00351	Langley Corner Surgery	87.0%	86.5%	87.4%	83.7%	▲ ▼ ▲
H82012	Leacroft Medical Practice	80.2%	86.5%	87.4%	83.7%	▼ ▼ ▼
H82052	Pound Hill Medical Group	82.0%	86.5%	87.4%	83.7%	▼ ▼ ▼
H82026	Saxonbrook Medical Centre	81.2%	86.5%	87.4%	83.7%	▼ ▼ ▼
H82064	Southgate Surgery	83.9%	86.5%	87.4%	83.7%	▼ ▼ ▲
H82025	Woodlands&Clerklands Partnership	87.4%	86.5%	87.4%	83.7%	▲ ▼ ▲

Indicator: Satisfaction with opening hours - Satisfied (total)

PracCode	Practice		National	PCT	Crawley	
H82088	Bewbush Medical Centre	76.2%	81.0%	80.4%	75.3%	▼ ▼ ▲
H82047	Bridge Medical Centre	71.1%	81.0%	80.4%	75.3%	▼ ▼ ▼
H82098	Coachmans Medical Practice	81.0%	81.0%	80.4%	75.3%	▲ ▲ ▲
Y02531	Crawley Health Centre	91.1%	81.0%	80.4%	75.3%	▲ ▲ ▲
H82053	Furnace Green Medical Practice	68.1%	81.0%	80.4%	75.3%	▼ ▼ ▼
H82033	Gossops Green Medical Ctr	66.9%	81.0%	80.4%	75.3%	▼ ▼ ▼
H82050	Ifield Medical Practice	81.8%	81.0%	80.4%	75.3%	▲ ▲ ▲
Y00351	Langley Corner Surgery	76.0%	81.0%	80.4%	75.3%	▼ ▼ ▲
H82012	Leacroft Medical Practice	73.2%	81.0%	80.4%	75.3%	▼ ▼ ▼
H82052	Pound Hill Medical Group	78.1%	81.0%	80.4%	75.3%	▼ ▼ ▲
H82026	Saxonbrook Medical Centre	73.1%	81.0%	80.4%	75.3%	▼ ▼ ▼
H82064	Southgate Surgery	75.6%	81.0%	80.4%	75.3%	▼ ▼ ▲
H82025	Woodlands&Clerklands Partnership	76.0%	81.0%	80.4%	75.3%	▼ ▼ ▲

Indicator: Overall experience of GP surgery - Good (total)

PracCode	Practice		National	PCT	Crawley	
H82088	Bewbush Medical Centre	80.0%	88.3%	89.3%	83.3%	▼ ▼ ▼
H82047	Bridge Medical Centre	79.9%	88.3%	89.3%	83.3%	▼ ▼ ▼
H82098	Coachmans Medical Practice	89.5%	88.3%	89.3%	83.3%	▲ ▲ ▲
Y02531	Crawley Health Centre	85.4%	88.3%	89.3%	83.3%	▼ ▼ ▼
H82053	Furnace Green Medical Practice	86.7%	88.3%	89.3%	83.3%	▼ ▼ ▲
H82033	Gossops Green Medical Ctr	79.1%	88.3%	89.3%	83.3%	▼ ▼ ▼
H82050	Ifield Medical Practice	89.2%	88.3%	89.3%	83.3%	▲ ▼ ▲
Y00351	Langley Corner Surgery	85.4%	88.3%	89.3%	83.3%	▼ ▼ ▲
H82012	Leacroft Medical Practice	86.5%	88.3%	89.3%	83.3%	▼ ▼ ▲
H82052	Pound Hill Medical Group	83.8%	88.3%	89.3%	83.3%	▼ ▼ ▲
H82026	Saxonbrook Medical Centre	71.0%	88.3%	89.3%	83.3%	▼ ▼ ▼
H82064	Southgate Surgery	90.6%	88.3%	89.3%	83.3%	▲ ▲ ▲
H82025	Woodlands&Clerklands Partnership	84.7%	88.3%	89.3%	83.3%	▼ ▼ ▲

Selection of patient survey results 2011/12 | Crawley

Indicator: **Recommending GP surgery to someone who has just moved to the local area - Yes (total)**

<i>PracCode</i>	<i>Practice</i>		<i>National</i>	<i>PCT</i>	<i>Crawley</i>	*
H82088	Bewbush Medical Centre	77.0%	81.9%	83.9%	77.2%	▼ ▼ ▼
H82047	Bridge Medical Centre	72.0%	81.9%	83.9%	77.2%	▼ ▼ ▼
H82098	Coachmans Medical Practice	82.5%	81.9%	83.9%	77.2%	▲ ▼ ▲
Y02531	Crawley Health Centre	77.2%	81.9%	83.9%	77.2%	▼ ▼ ▼
H82053	Furnace Green Medical Practice	79.8%	81.9%	83.9%	77.2%	▼ ▼ ▲
H82033	Gossops Green Medical Ctr	72.9%	81.9%	83.9%	77.2%	▼ ▼ ▼
H82050	Ifield Medical Practice	82.8%	81.9%	83.9%	77.2%	▲ ▼ ▲
Y00351	Langley Corner Surgery	73.3%	81.9%	83.9%	77.2%	▼ ▼ ▼
H82012	Leacroft Medical Practice	76.7%	81.9%	83.9%	77.2%	▼ ▼ ▼
H82052	Pound Hill Medical Group	80.9%	81.9%	83.9%	77.2%	▼ ▼ ▲
H82026	Saxonbrook Medical Centre	70.0%	81.9%	83.9%	77.2%	▼ ▼ ▼
H82064	Southgate Surgery	83.2%	81.9%	83.9%	77.2%	▲ ▼ ▲
H82025	Woodlands&Clerklands Partnership	78.2%	81.9%	83.9%	77.2%	▼ ▼ ▲

Indicator: **Confidence in managing own health - Confident (total)**

<i>PracCode</i>	<i>Practice</i>		<i>National</i>	<i>PCT</i>	<i>Crawley</i>	
H82088	Bewbush Medical Centre	94.9%	92.9%	94.0%	92.7%	▲ ▲ ▲
H82047	Bridge Medical Centre	92.3%	92.9%	94.0%	92.7%	▼ ▼ ▼
H82098	Coachmans Medical Practice	94.0%	92.9%	94.0%	92.7%	▲ ▼ ▲
Y02531	Crawley Health Centre	87.5%	92.9%	94.0%	92.7%	▼ ▼ ▼
H82053	Furnace Green Medical Practice	93.1%	92.9%	94.0%	92.7%	▲ ▼ ▲
H82033	Gossops Green Medical Ctr	89.7%	92.9%	94.0%	92.7%	▼ ▼ ▼
H82050	Ifield Medical Practice	86.7%	92.9%	94.0%	92.7%	▼ ▼ ▼
Y00351	Langley Corner Surgery	94.6%	92.9%	94.0%	92.7%	▲ ▲ ▲
H82012	Leacroft Medical Practice	91.7%	92.9%	94.0%	92.7%	▼ ▼ ▼
H82052	Pound Hill Medical Group	93.7%	92.9%	94.0%	92.7%	▲ ▼ ▲
H82026	Saxonbrook Medical Centre	92.9%	92.9%	94.0%	92.7%	▲ ▼ ▲
H82064	Southgate Surgery	85.7%	92.9%	94.0%	92.7%	▼ ▼ ▼
H82025	Woodlands&Clerklands Partnership	97.6%	92.9%	94.0%	92.7%	▲ ▲ ▲