BRIDGE

## 1. Background Details

| Contact Details |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| NHS Number |  |  | If you have had a previous GP then you will find this on letters/prescriptions or at www.nhs.uk/find-nhsnumber |  |
| Name |  |  | Gender |  |
| Previous Surname (if applicable) |  |  |  |  |
| Address |  |  | Date of Birth |  |
|  |  |  | Home Telephone |  |
|  |  |  | Work Telephone |  |
| Previous Address |  |  |  |  |
| Mobile Telephone | I consent to be contacted* by SMS on this number: |  |  |  |
| Email | I consent to be contacted* by email at this address: |  |  |  |
| Next of Kin | Name: Tel: | Tel: | Relationship: |  |
| Family Registered With Us |  |  |  |  |
| Has the patient been registered in the NHS before? If no please state date entered UK: |  |  | $\square$ Yes | $\square$ No |

* It is your responsibility to keep us updated with any changes to your telephone number, email \& postal address.

We may contact you with appointment details, test results, health campaigns or Patient Participation Group details

If you do not consent to being contacted by SMS or Email, please tick here:SMSEmail

| Other Details |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| Previous GP | Name: | Address: |  |  |
| Country of Birth |  |  |  |  |
| Ethnicity | $\square$ White (UK) $\square$ White (Irish) $\square$ White (Other) | Black Caribbean Black African Black Other | Bangladeshi Indian Pakistani | Chinese Other |
| Religion | $\square$ C of E $\square$ Catholic $\square$ Other Christian | Buddhist Hindu Muslim | Sikh Jewish Jehovah's Witness | No religion Other: |
| Housing | Own House Rented House Shared House | Nursing Home Residential <br> Home Sheltered Home | Homeless Housebound | Asylum Seeker Refugee |
| Employment | Employed Self-employed | $\square$ Student $\square$ Unemployed | House husband House wife | $\square$ Carer $\square$ Retired |
| Overseas Visitor | $\square$ Yes | $\square$ European Health Insurance Card Held (please bring details with you) |  |  |
| Armed Forces | $\square$ Military Veteran | $\square$ Family member |  |  |

## Communication Needs

| Language | What is your main spoken language? Do you need an interpreter? | Yes No |
| :---: | :---: | :---: |
| Communication | Do you have any communication needs? below) $\square$ Hearing aid Large print Lip reading Braille | $\square$ Yes $\quad \square$ No (If Yes please specify $\square$ British Sign Language $\square$ Makaton Sign Language $\quad \square$ Guide dog |
| Learning disability | Do you have a Learning Disability? <br> (If Yes please request a Learning Disability | $\square$ Yes $\quad \square$ No Screening Tool form) |

## Carer Details

| Are you a carer? | $\square$ Yes - Informal / Unpaid Carer |  |  | $\square$ Yes - Occupational / Paid Carer | $\square$ No |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Do you have a carer? | $\square$ Yes | Name*: | Tel: | Relationship: |  |

* Only add carer's details if they give their consent to have these details stored on your medical record


## 2. Medical History

## Medical History

Have you suffered from any of the following conditions?

| $\square$ Asthma | $\square$ Heart Disease | $\square$ Diabetes | $\square$ Depression |
| :--- | :--- | :--- | :--- |
| $\square$ COPD | $\square$ Heart Failure | $\square$ Kidney Disease | $\square$ Underactive Thyroid |
| $\square$ Epilepsy | $\square$ High Blood Pressure | $\square$ Stroke | $\square$ Cancer- Type: |

Any other conditions, operations or hospital admission details:
<Problems>
<Summary>
If you are currently under the care of a Hospital or Consultant outside our area, please tell us here:

## Family History

Please record any significant family history of close relatives with medical problems and confirm which relative e.g. mother, father, brother, sister, grandparent


| Allergies |
| :--- | :--- |
| Please record any allergies or sensitivities below |
|  |
|  |

## Current Medication

Please check and include as much information about your current medication below Please give us your previous repeat medication list if possible and a medication review appointment may be needed

## 3. Your Lifestyle

## Alcohol

Please answer the following questions which are validated as screening tools for alcohol use:

| AUDIT-C QUESTIONS | Scoring System |  |  |  |  | Your <br> Score |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 0 | 1 | 2 | 3 | 4 |  |
| How often do you have a drink containing alcohol? | Never | Monthly or Less | 2-4 times per month | 2-3 times per week | 4+ times per week |  |
| How many units of alcohol do you drink on a typical day when you are drinking? | 1-2 | 3-4 | 5-6 | 7-9 | 10+ |  |
| How often have you had 6 or more units if female, or 8 or more if male, on a single occasion in the last year? | Never | Less than monthly | Monthly | Weekly | Daily or almost daily |  |
| A score of less than 5 indicates lower risk drinking TOTAL |  |  |  |  |  |  |


| AUDIT QUESTIONS <br> (after completing 3 AUDIT-C questions above) | Scoring System |  |  |  |  | Your Score |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 0 | 1 | 2 | 3 | 4 |  |
| How often during the last year have you found that you were not able to stop drinking once you had started? | Never | $\begin{gathered} \text { Less } \\ \text { than } \\ \text { monthly } \end{gathered}$ | Monthly | Weekly | Daily or almost daily |  |
| How often during the last year have you failed to do what was normally expected from you because of your drinking? | Never | $\begin{gathered} \text { Less } \\ \text { than } \\ \text { monthly } \\ \hline \end{gathered}$ | Monthly | Weekly | Daily or almost daily |  |
| How often during the last year have you needed an alcoholic drink in the morning to get yourself going after a heavy drinking session? | Never | $\begin{gathered} \text { Less } \\ \text { than } \\ \text { monthly } \end{gathered}$ | Monthly | Weekly | Daily or almost daily |  |
| How often during the last year have you had a feeling of guilt or remorse after drinking? | Never | $\begin{gathered} \text { Less } \\ \text { than } \\ \text { monthly } \end{gathered}$ | Monthly | Weekly | Daily or almost daily |  |
| How often during the last year have you been unable to remember what happened the night before because you had been drinking? | Never | $\begin{gathered} \text { Less } \\ \text { than } \\ \text { monthly } \end{gathered}$ | Monthly | Weekly | Daily or almost daily |  |
| Have you or somebody else been injured as a result of your drinking? | No |  | Yes, but not in last year |  | Yes, during last year |  |
| Has a relative or friend, doctor or other health worker been concerned about your drinking or suggested that you cut down? | No |  | Yes, but not in last year |  | Yes, during last year |  |
|  |  |  |  |  | TOTAL: |  |

## One unit is:


3. Your Lifestyle - Continued

| Smoking |  |  |  |
| :---: | :---: | :---: | :---: |
| Do you smoke? | $\square$ Never smoked | $\square$ Ex-smoker | $\square$ Yes |
| Do you use an e-Cigarette? | $\square$ No | $\square$ Ex-User | $\square$ Yes |
| How many cigarettes did/do you smoke a day? | $\square$ Less than one | $\square 1-9 \quad \square \text { 10-19 }$ | $\begin{array}{ll} \square 20-39 & \square \\ 40+ & \\ \hline \end{array}$ |
| Would you like help to quit smoking? | Yes No <br> For further information, please see: www.nhs.uk/smokefree |  |  |

## Height \& Weight

| Height |  |
| :--- | :--- |
| Weight |  |
| Waist Circumference |  |

## Women Only

Do you use any contraception?
Do you have a coil or implant in situ?
Are you currently pregnant or think you may be?

| $\square$ Yes | $\square$ No |
| :--- | :--- |
| $\square$ | If needed, please book appointment. |
| $\square$ Yes | $\square$ No |
| $\square$ Yes | $\square$ No |

## Students Only

Students are at risk of certain infections including mumps, meningitis and sexually transmitted infections, as well as mental health issues including stress, anxiety and depression. Please see www.nhs.uk/Livewell/Studenthealth

| I am less than 24 years old and have had two <br> doses of the MMR Vaccination | $\square$ Yes | $\square$ No | $\square$ Unsure |
| :--- | :--- | :--- | :--- |
| I am less than 25 years old and have had a <br> Meningitis C Vaccination | $\square$ Yes | $\square$ No | $\square$ Unsure |

## 4. Further Details

| Named Accountable GP |  |  |
| :--- | :--- | :---: |
| The GP who has overall responsibility for your care is? |  |  |

You are however entitled to make an appointment to see any GP of your choice, subject to availability.

## Electronic Prescribing

If you would like your prescriptions to be sent electronically, please provide details of the pharmacy you would like to use:

Pharmacy:

## Patient Participation Group

Would you like to be involved in our Patient Participation
Group?

We are committed to improving the services we provide. The Patient Participation Group is a mechanism for us to gain valuable feedback from our patients about their experiences, views and ideas for improving our services.

| Blood and Organ Donation |  |
| :--- | :--- |
| Blood Donation | $\square$ I am already a blood donor <br> $\square$ <br> $\square$ <br> $\square$ I wish to be a blood donor wish to be a blood donor |$|$| You will automatically be considered that you agree to become an organ donor when you |
| :--- |
| die unless you are under 18, have opted out or are in an excluded group. |
| Organ Donation |
| For further information, please see: www.organdonation.nhs.uk |


| Signatures |  |
| :--- | :--- |
| Signature | I confirm that the information I have provided is true to the best of my knowledge. <br> $\square$ Signed on behalf of patient |
| Name |  |
| Date |  |

## Checklist

Please ensure the following are done and provided so that your registration can be completed successfully
$\square$ Completed \& Signed Above Form
$\square$ Completed \& Signed GMS1 Form
$\square$ Photo Proof of ID e.g. Passport, Photo Driving License or Photo ID card
$\square$ Proof of Address e.g. Bank statement, Utility Bill or Council Tax from within the last 3 months

## Practice Use Only

| Appointment | $\square$ Required | $\square$ Not Required |  |  |
| :--- | :--- | :--- | :--- | :--- |
| Photo ID | $\square$ Passport | $\square$ Driving licence | $\square$ Identity card | $\square$ Other |
| Proof of Address | $\square$ Utility Bill | $\square$ Council Tax | $\square$ Bank Statement | $\square$ Other |

## 5. Sharing Your Health Record

## Your Health Record

Do you consent to your GP Practice sharing your health record with other organisations who care for you?Yes (recommended option)No, never

Do you consent to your GP Practice viewing your health record from other organisations that care for you?

```
\square \mp@code { Y e s ~ ( r e c o m m e n d e d ~ o p t i o n ) }
\square \mp@code { N o }
```


## Your Summary Care Record (SCR)

Do you consent to having an Enhanced Summary Care Record with Additional Information?
$\square$ Yes (recommended option)

| Signature |  |
| :--- | :--- |
| Signature |  |
|  | $\square$ Signed on behalf of patient |
| Name |  |
| Date |  |

## Sharing Your Health Record

## What is your health record?

Your health record contains all the clinical information about the care you receive. When you need medical assistance it is essential that clinicians can securely access your health record. This allows them to have the necessary information about your medical background to help them identify the best way to help you. This information may include your medical history, medications and allergies.

## Why is sharing important?

Health records about you can be held in various places, including your GP practice and any hospital where you have had treatment. Sharing your health record will ensure you receive the best possible care and treatment wherever you are and whenever you need it. Choosing not to share your health record could have an impact on the future care and treatment you receive. Below are some examples of how sharing your health record can benefit you:

- Sharing your contact details This will ensure you receive any medical appointments without delay
- Sharing your medical history This will ensure emergency services accurately assess you if needed
- Sharing your medication list This will ensure that you receive the most appropriate medication
- Sharing your allergies This will prevent you being given something to which you are allergic
- Sharing your test results This will prevent further unnecessary tests being required


## Is my health record secure?

Yes. There are safeguards in place to make sure only organisations you have authorised to view your records can do so. You can also request information regarding who has accessed your information from both within and outside of your surgery.

## Can I decide who I share my health record with?

Yes. You decide who has access to your health record. For your health record to be shared between organisations that provide care to you, your consent must be gained.

## Can I change my mind?

Yes. You can change your mind at any time about sharing your health record, please just let us know.

## Can someone else consent on my behalf?

If you do not have capacity to consent and have a Lasting Power of Attorney, they may consent on your behalf. If you do not have a Lasting Power of Attorney, then a decision in best interests can be made by those caring for you.

## What about parental responsibility?

If you have parental responsibility and your child is not able to make an informed decision for themselves, then you can make a decision about information sharing on behalf of your child. If your child is competent then this must be their decision.

## What is your Summary Care Record?

Your Summary Care Record contains basic information including your contact details, NHS number, medications and allergies. This can be viewed by GP practices, Hospitals and the Emergency Services. If you do not want a Summary Care Record, please ask your GP practice for the appropriate opt out form. With your consent, additional information can be added to create an Enhanced Summary Care Record. This could include your care plans which will help ensure that you receive the appropriate care in the future.

## How is my personal information protected?

<Organisation Details> will always protect your personal information. For further information about this, please see our Privacy Notice on our website or please speak to a member of our team

For further information about your health records, please see: www.nhs.uk/NHSEngland/thenhs/records For further information about how the NHS uses your data for research \& planning and to opt-out, please see: www.nhs.uk/your-nhs-data-matters

## 6. Online Access To Your Health Record

Name
NHS Number
Date of Birth
Address
Telephone
Email Address

## I wish to have online access to: Please tick all that apply

Book appointmentsRequest medicationView my medical record (subject to policy)View my Summary Care Record$\square$ Complete online questionnaires

## I wish to access my medical record \& understand \& agree with each statement: Please tick all that apply

I have read and understood the 'Important Information' section belowI will be responsible for the security of the information that I see or downloadIf I choose to share my information with anyone else, this is at my own riskI will contact the practice as soon as possible if I suspect that my account has been accessed by someone without my agreement
$\square$ If I see information in my record that it not about me, or is inaccurate I will log out immediately and contact the practice as soon as possible

Please bring photographic proof of your identification in order for the sign up process to be completed

| Signature |  |
| :--- | :--- |
| Signature |  |
| Name |  |
| Date |  |

For Practice Use Only:

| Identity verified through (tick all that apply) | Self VouchingVouching with information in recordPhoto IDProof of residenceProfessional Vouching |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| Name of Verifier |  |  | Date |  |
| Name of person who authorised and added to SystmOne |  |  | Date |  |
| Photocopied this page | Yes - Name: |  |  |  |
| Passed for scanning | Yes - Name: |  |  |  |

## Access to GP Online Services

## Important Information - Please read before completing form below

If you wish to, you can now use the internet (via computer or mobile app) to book appointments with a GP, request repeat prescriptions for any medications you take regularly and look at your medical record online. You can also still use the telephone or call in to the surgery for any of these services as well. It's your choice.

It will be your responsibility to keep your login details and password safe and secure. If you know or suspect that your record has been accessed by someone that you have not agreed should see it, then you should change your password immediately. If you are unable to do this for some reason, we recommend that you contact the practice so that they can remove online access until you are able to reset your password.

If you print out any information from your record, it is also your responsibility to keep this secure. If you are at all worried about keeping printed copies safe, we recommend that you do not make copies at all.

During the working day it is sometimes necessary for practice staff to input into your record, for example, to attach a document that has been received, or update your information. Therefore you will notice admin/reception staff names alongside some of your medical information - this is quite normal.

The definition of a full medical record is all the information that is held in a patient's record; this includes letters, documents, and any free text which has been added by practice staff, usually the GP. The coded record is all the information that is in the record in coded form, such as diagnoses, signs and symptoms (such as coughing, headache etc.) but excludes letters, documents and free text.

Before you apply for online access to your record, there are some other things to consider. Although the chances of any of these things happening are very small, you will be asked that you have read and understood the following before you are given login details.

## Forgotten history

There may be something you have forgotten about in your record that you might find upsetting.

## Abnormal results or bad news

If your GP has given you access to test results or letters, you may see something that you find upsetting to you. This may occur before you have spoken to your doctor or while the surgery is closed and you cannot contact them.

Choosing to share your information with someone
It's up to you whether or not you share your information with others - perhaps family members or carers. It's your choice, but also your responsibility to keep the information safe and secure.

## Coercion

If you think you may be pressured into revealing details from your patient record to someone else against your will, it is best that you do not register for access at this time.

## Misunderstood information

Your medical record is designed to be used by clinical professionals to ensure that you receive the best possible care. Some of the information within your medical record may be highly technical, written by specialists and not easily understood. If you require further clarification, please contact the surgery for a clearer explanation.

## Information about someone else

If you spot something in the record that is not about you or notice any other errors, please log out of the system immediately and contact the practice as soon as possible.

For further information, please see:
www.nhs.uk/NHSEngland/AboutNHSservices/doctors/Pages/gp-online-services.aspx

## CODE OF CONDUCT

It is the aim of Bridge Medical Centre to provide a safe and pleasant environment in which patients and visitors may receive healthcare and staff may carry out their work.

To assist in providing this, all persons accessing the services of the practice are expected to observe the Practice Code of Conduct.

The Code of Conduct states:
Persons attending the practice whether in person or by telephone should behave in a manner that respects the rights of others and the practice environment.

The following behaviour falls outside the Code of Conduct and is therefore considered to be unacceptable.

- Excessive noise which is obtrusive to others in the vicinity
- Use of threatening/intimidating/abusive/obscene language
- Offensive remarks of a racial, sexual or personally derogatory nature.
- Damage to property
- Theft and dishonest behaviour
- Spitting
- Threatening/intimidating/aggressive gestures and/or actions
- Inappropriate behavior involving alcohol/substance misuse

Any person acting in an unacceptable manner will be asked by a member of staff to stop behaving in such a way and to observe the Practice Code of Conduct.

If a person repeatedly fails to observe the Code of Conduct, the PCSE will make alternative arrangements for the patient concerned to receive his/her healthcare. These arrangements will be advised to the patient in writing by the Area Team.

## Violent behaviour is never tolerated and will result in police prosecution of the aggressor and the direct and immediate removal of the patient concerned from the practice list.

## Patient's Signature

$\qquad$

Date. $\qquad$


Were you ever registered with an Armed Forces GP
Please indicate if you have served in the UK Armed Forces and/or been registered with a Ministry of Defence GP in the UK or overseas: $\square$ Regular $\square$ Reservist $\square$ Veteran $\square$ Family Member (Spouse, Civil Partner, Service Child)
Address before enlisting:


Footnote: These questions are optional and your answers will not affect your entitlement to register or receive services from the NHS but may improve access to some NHS priority and service charities services.

If you need your doctor to dispense medicines and appliances*
$\square$ I live more than 1.6 km in a straight line from the nearest chemist$\square$ I would have serious difficulty in getting them from a chemist
*Not all doctors are authorised to dispense medicines


| NHS England use only $\quad$ Patient registered for $\quad \square$ GMS $\quad \square$ Dispensing |
| :--- | :--- | :--- |

To be completed by the GP PracticeI will dispense medicines/appliances to this patient subject to NHS England approval.

I declare to the best of my belief this information is correct
Practice Stamp
Authorised Signature
Name Date

## SUPPLEMENTARY QUESTIONS - These questions and the patient declaration are optional and your

 answers will not affect your entitlement to register or receive services from your GP.
## PATIENT DECLARATION for all patients who are not ordinarily resident in the UK

Anybody in England can register with a GP practice and receive free medical care from that practice. However, if you are not 'ordinarily resident' in the UK you may have to pay for NHS treatment outside of the GP practice. Being ordinarily resident broadly means living lawfully in the UK on a properly settled basis for the time being. In most cases, nationals of countries outside the European Economic Area must also have the status of 'indefinite leave to remain' in the UK.
Some services, such as diagnostic tests of suspected infectious diseases and any treatment of those diseases are free of charge to all people, while some groups who are not ordinarily resident here are exempt from all treatment charges.
More information on ordinary residence, exemptions and paying for NHS services can be found in the Visitor and Migrant patient leaflet, available from your GP practice.
You may be asked to provide proof of entitlement in order to receive free NHS treatment outside of the GP practice, otherwise you may be charged for your treatment. Even if you have to pay for a service, you will always be provided with any immediately necessary or urgent treatment, regardless of advance payment.
The information you give on this form will be used to assist in identifying your chargeable status, and may be shared, including with NHS secondary care organisations (e.g. hospitals) and NHS Digital, for the purposes of validation, invoicing and cost recovery. You may be contacted on behalf of the NHS to confirm any details you have provided.
Please tick one of the following boxes:
a)understand that I may need to pay for NHS treatment outside of the GP practice
b) $\square$ understand I have a valid exemption from paying for NHS treatment outside of the GP practice. This includes for example, an EHIC, or payment of the Immigration Health Charge ("the Surcharge"), when accompanied by a valid visa. I can provide documents to support this when requested
c) $\qquad$ do not know my chargeable status

I declare that the information I give on this form is correct and complete. I understand that if it is not correct, appropriate action may be taken against me.
A parent/guardian should complete the form on behalf of a child under 16.

| Signed: |  | Date: | DD MM YY |
| :--- | :--- | :--- | :--- |
| Print name: |  | Relationship to <br> patient: |  |
| On behalf of: |  |  |  |

Complete this section if you live in an EU country, or have moved to the UK to study or retire, or if you live in the UK but work in another EEA member state. Do not complete this section if you have an EHIC issued by the UK. NON-UK EUROPEAN HEALTH INSURANCE CARD (EHIC), PROVISIONAL REPLACEMENT CERTIFICATE (PRC) DETAILS and S1 FORMS

Do you have a non-UK EHIC or PRC?


If you are visiting from another EEA country and do not hold a current EHIC (or Provisional Replacement Certificate (PRC))/S1, you may be billed for the cost of any treatment received outside of the GP practice, including at a hospital.
PRC validity period
(a) From:

| YES: $\square$ NO: $\square$ | If yes, please enter details from your EHIC or <br> PRC below: |
| :--- | :--- |
| Country Code: |  |
| 3: Name |  |
| 4: Given Names |  |
| 5: Date of Birth |  |
| 6: Personal Identification <br> Number |  |
| 7: Identification number <br> of the institution | D: <br> 8: Identification number <br> of the card <br> 9: Expiry Date <br> DD MM YYYY |

## (b) To:

Please tick $\square$ if you have an S1 (e.g. you are retiring to the UK or you have been posted here by your employer for work or you live in the UK but work in another EEA member state). Please give your $\mathbf{S 1}$ form to the practice staff.

How will your EHIC/PRC/S1 data be used? By using your EHIC or PRC for NHS treatment costs your EHIC or PRC data and GP appointment data will be shared with NHS secondary care (hospitals) and NHS Digital solely for the purposes of cost recovery. Your clinical data will not be shared in the cost recovery process.
Your EHIC, PRC or S 1 information will be shared with Business Service Authority for the purpose of recovering your NHS costs from your home country.

